



State Community Health Worker Advisory Committee Meeting

February 16, 2021



Welcome and Roll Call

Opening Remarks

Cheryl De Pinto, Chair



Presentation to the Community Health Worker Advisory Program

Mark Luckner, Executive Director

Maryland Community Health Resources Commission

February 16, 2021



CHRC Mission & Strategic Priorities

Created by the Maryland General Assembly in 2005:

- Expand access to health care in **underserved communities**;
- Support projects that serve **low-income Marylanders**, regardless of insurance status; and
- Build capacity of **safety net providers** to serve more residents.

Strategic Priorities:

- Serve **vulnerable populations** regardless of insurance status;
- Reduce **health disparities** and promote health equity; and
- Support **sustainable, innovative** and **replicable** projects.

CHRC Commissioners

Eleven Commissioners, appointed by the Governor

Elizabeth Chung, CHRC Chair and Executive Director, Asian American Center of Frederick

J. Wayne Howard, CHRC Vice Chair, Former President and CEO, Choptank Community Health System, Inc.

Scott T. Gibson, Senior Vice President of People and Programs, Melwood Horticultural Training Center, Inc.

Celeste James, Executive Director of Community Health and Benefit, Kaiser Permanente of the Mid-Atlantic States

Maulik S. Joshi, Dr. P.H., President & CEO, Meritus Health

Edward H. Kasemeyer, Former Chair, Senate Budget & Taxation Committee

Karen-Ann Lichtenstein, Former President & CEO of The Coordinating Center

Carol M. Masden, LCSW-C, MDPCP Project Manager, Lois A. Narr, D.O., LLC

Destiny-Simone Ramjohn, Vice President, Community Health and Social Impact, CareFirst BlueCross Blue Shield

Erica I. Shelton, M.D., Assistant Professor, Johns Hopkins University School of Medicine, Department of Emergency Medicine

Carol Ivy Simmons, Ph.D. Kaiser Permanente



Impact of CHRC Grants

- 312 grants totaling \$72.9 million.
- Fund projects in all **24 jurisdictions**.
- More than **504,000 Marylanders** received services, many of whom have **complex health and social service needs**.
- Federally Qualified Health Centers, local Health Departments, free clinics and outpatient behavioral health providers.



CHRC & Community Health Workers

Since 2016, the CHRC has funded (11) programs totaling \$2.8 million that support the delivery of CHW services in rural, urban and suburban communities they serve, including the following:

- Case management
- Screenings and referrals for health and other social needs
- Promoting health literacy and delivering culturally appropriate health education
- Healthcare navigation to assist in accessing necessary medical and social services
- Helping individuals improve self-management of chronic diseases to reduce the need for emergency and specialty services

Predict – Link – Control T2D: Identifying and Linking Type 2 Diabetic Patients to Better Disease Management

Christopher Rogers, PhD, MPH

Policy & Strategy Officer

Public Health Services

Montgomery County Department of Health and Human Services

PROGRAM OVERVIEW

Needs Assessment

High and increasing ED utilization among T2D patients, great and increasing **health disparity**

Goals

Prevent **avoidable ED visits** and other **costly health care utilization**, and to **improve patient outcomes** among T2D patients

Results

Better **disease management** and **reduction of healthcare utilization and cost** among T2D patients, **population health improvement**

Population Health

- Referral Management
- Community Care Coordination
- Chronic Disease Management
- Dental-to-Primary Care Provider Partnerships

Delivery System Design

- Practice Facilitation
 - ✓ Quality Improvement
 - ✓ Health IT
 - ✓ Mapping and Redesigning Workflows
 - ✓ Technical Assistance
 - Self-Management Support
 - ✓ Training & Certification
 - CHW
 - Person-Centered Care
 - ✓ Care Planning



Please contact me with
questions and/or CHW
staffing referrals

Christopher.Rogers@montgomerycountymd.gov

Approval of November 16, 2020 Meeting Minutes

CHW Certification Update

Certification Update: Sept. 1, 2019 – Feb. 16, 2021

# applications submitted to MHD:	829
# submitted applications in review process (under review and applicant receiving assistance):	97
# total CHW certificates issued by MDH:	732

CHW Certification Training Program Accreditation Update

Accreditation Update: Jan. 1, 2020 – Feb. 16, 2021

Accreditation of CHW Certification Training Programs

# applications submitted to MHD:	7
# applications in review process (under review and applicant receiving assistance):	2
# total accreditations issued by MDH:	5

Notice – Updates to Hospitals and Nursing Homes on Staffing Shortages

Notice

Updates to Hospitals and Nursing Homes on Staffing Shortages

- Issued on December 1, 2020 and signed by the Secretary
- The required supervised 40-hour Practicum requirement for the certification of community health workers in COMAR 10.68.02.03 may be suspended under the conditions listed in the appendix to this Notice and replaced with supervised employment.
- Hospitals should make use of their community health workers and community health worker students as healthcare extenders in their facilities.

Certification Based on the Completion of an Accredited CHW Training Program – Draft Potential Amendment

Potential amendment

- Timeline for a CHW to apply for certification after the successful completion of an accredited CHW certification training program
- Proposed: A CHW shall apply to the Department for CHW certification no later than one year after the successful completion of an accredited CHW certification training program.
- Discussion
- Consider a potential amendment to COMAR 10.68.01.02?

Accreditation of CHW Apprenticeship Programs Registered with the Maryland Department of Labor



Background

Health General § 13-3705(a)(1)(iii)

An apprenticeship program registered with the Department of Labor, Licensing, and Regulation may be accredited by the Department as a certified community health worker training program.

Health General § 13-3705(a)(2)

The Department, working in collaboration with the Advisory Committee, shall adopt regulations establishing a procedure for accrediting community health worker training programs.

Workgroup members and process

Three meetings were convened:

- December 18, 2020, January 13, 2021, and January 27, 2021

Workgroup Members

Community Health Worker (CHW) State Advisory Committee

1. Robin Hollar, Seat: Licensed Social Worker with Experience in Community Health
2. LaKerry Dawson, Seat: Community Health Worker
3. Yanna Rachinskaya, Seat: Maryland Public Health Association

Workgroup members and process (cont'd)

Maryland Department of Labor

1. Christopher MacLarion, Director of Apprenticeship and Training
2. Jeffrey Smith, Program Manager for Apprenticeship and Training Office of Workforce Development
3. Brittney Crisafulli, EARN Maryland Administrator

Maryland Department of Health

1. Tina Backe, Coordinator, CHW Program
2. Adrienne Taylor, Administrative Specialist, OPHI
3. Deb Donohue, Deputy Counsel for Boards

COMAR 10.68.02: Draft Potential Amendments

Draft potential amendments to COMAR 10.68.02

- Review
- Discussion
- Vote: Does the CHW State Advisory Committee approve the draft potential amendments to COMAR 10.68.02 to recommend to the Secretary?

CHW Specialty Certification

Chronic Disease Management: Diabetes

Overview

Public Health Applications for Student Experience (PHASE) project

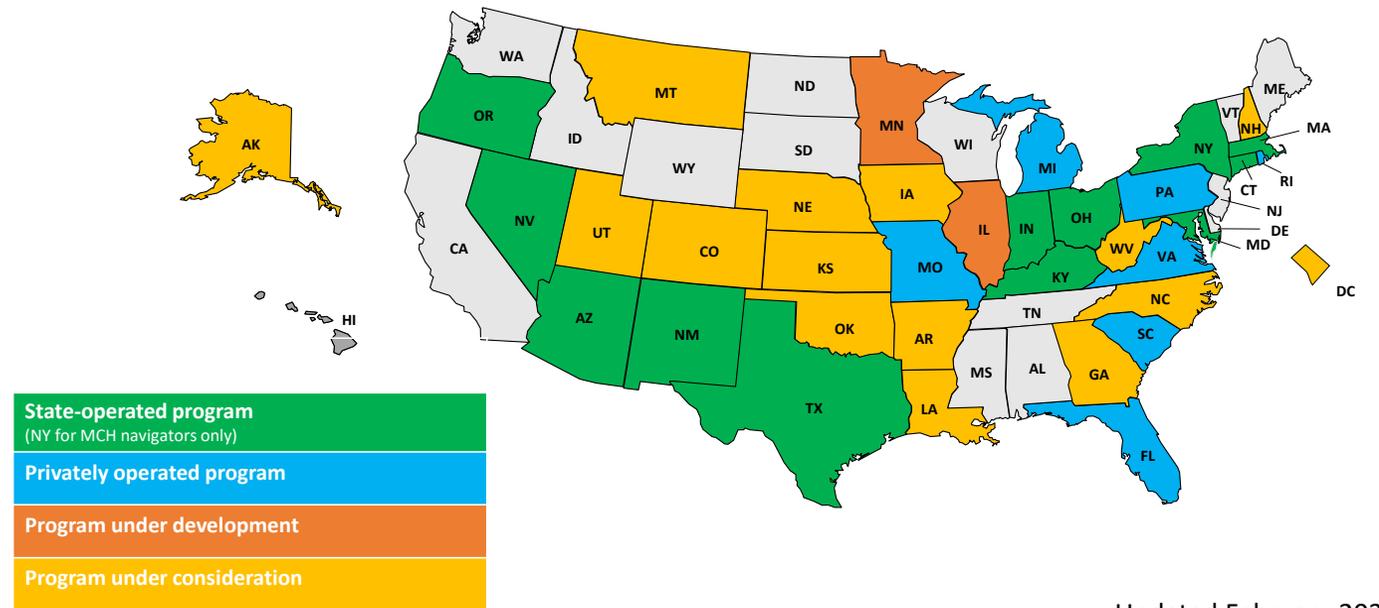
- Rachael Molitor, Johns Hopkins PHASE Intern

Goals

- Convene an expert stakeholder group to consider minimum requirements for a CHW specialty certification in Chronic Disease Management: Diabetes
- Draft potential amendments to COMAR 10.68.01 to recommend to the Secretary

CHW General Certification Status: National Landscape

Ever-Changing Picture: State Approaches to CHW Certification



CHW Specialty Certification: National Landscape

State	Instruction	Experience
Rhode Island ^{1,4} (CCHW Specialty in Cardiovascular Health & Diabetes)	Thirty (30) hours of education/training within the past two years related to the domains named by the certification board. The 30 hours of education/training include a minimum of 10 hours in heart disease; 10 hours in diabetes; and 10 hours relevant to any other domain. Applicants must document CPR/AED training as a part of their 30 hours.	Three months or 500 hours of paid or volunteer work experience within the past two years in the prevention and management of heart disease, stroke, hypertension, and diabetes.

CHW Specialty Certification: National Landscape

State	Instruction	Experience
Indiana ^{2,4} (Recovery Specialists and Chronic Care Professional Health Coach)	40-hour , self-paced online course and a post-test (80% to pass)	Twenty hours: 10 hours primary care-based experience, 10 hours clinical experience in behavioral and mental health or chronic care.
New Mexico ^{3,4}	Knowledge and competencies for specialty certifications are not delineated by the New Mexico Office of CHWs (OCHW). Appropriateness of trainings are assessed by the OCHW on an application-by-application basis.	Twelve (12) hours of training in a chosen specialty area.

Resources

1. *CCHW Specialty Application* [PDF]. (2019, October). Harrisburg: Rhode Island Certification Board.:
https://drive.google.com/drive/folders/1VD6OrIPoutVlz21Lsp_dL-bTHlyNiRba
2. <https://www.aspinaccept.org/the-process/>
3. <https://www.nmhealth.org/about/phd/pchb/ochw/>
4. <https://www.nashp.org/state-community-health-worker-models/>

Expert Stakeholder Group Meetings and Goals

Meeting #1: Feb. 8 & Feb. 11th	Meeting #2: Feb. 25 & Feb. 26	Meeting #3: Mar. 18 & Mar. 19
Goals	Goals	Goals
<ul style="list-style-type: none">• CHW general certification and accreditation requirements• CHW specialty certifications national landscape• Categories for consideration• Domains	<ul style="list-style-type: none">• Discussion of Domains• Minimum hours of instruction• Minimum hours of experience/practicum, if required	<ul style="list-style-type: none">• Specialty recertification requirements• Assessment method(s) for instruction, experience/practicum, and recertification

Stakeholder Group

- Shelly Choo, MD, MPH, Director, Maternal and Child Health Bureau, Maryland Department of Health (MDH)
- Angela Cole, Certified CHW
- Akasha Dotson, Certified CHW
- Margaret Fowler, Certified CHW
- Debony Hughes, DDS, Director, Office of Oral Health, MDH
- Kashif Munir, MD, Associate Professor of Medicine, Division of Endocrinology, Diabetes and Nutrition, University of Maryland School of Medicine
- Lisa Schocket, MD, Associate Professor, Vice Chair for Clinical Affairs, Department of Ophthalmology and Visual Sciences, University of Maryland School of Medicine

Stakeholder Group

- Tiffany Scott, Certified CHW, CHW Advisory Committee representative
- Paul Sheitel, DPM, FACFAS, Retired
- Colleen Swank, MS, Local Health Improvement Coalition Grant Coordinator, Frederick County Health Department
- Hoai-an Truong, PharmD, MPH, FAPhA, FNAP, Professor and Director of Public Health, School of Pharmacy & Health Professions, University of Maryland Eastern Shore
- William Ward, Certified CHW

CHW Advisory Committee – Upcoming Meetings

Upcoming CHW Advisory Committee Meetings

Quarterly CHW State Advisory Committee meetings, 1 PM – 3 PM, to be held virtually or at MDH:

- **May 17, 2021**
- **August 16, 2021**
- **November 15, 2021**

Open Discussion

Experiences/challenges in the COVID-19 environment???

CHW Program Contacts and Links

Maryland CHW Certification Website

<https://pophealth.health.maryland.gov/Community-Health-Workers/Pages/Home.aspx>

Maryland CHW Phone Line

410-767-5971

Maryland CHW Email Addresses

MDH.CHW@Maryland.gov

MDH.CHWApplications@Maryland.gov

Contacts

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Tina Backe

Coordinator, CHW Program, OPHI

State CHW Advisory Committee Staff

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Adjournment

Motion, second, and vote to adjourn.
Thank you for joining us today!

We wish you well!

The CHW Team